Avoiding Hearing Damage  Permanent hearing loss may occur if headphones are used at high volume. Set the volume to a safe level. You can adapt over time to a higher volume of sound that may sound normal but can be damaging to your hearing. If you experience ringing in your ears or muffled speech, stop listening and have your hearing checked. The louder the volume, the less time is required before your hearing could be affected. Hearing experts suggest that to protect your hearing:

- Limit the amount of time you use earbuds, headphones, speakers, or earpieces at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can’t hear people speaking near you.

For information about how to set a maximum volume limit on iPad, see the iPad User Guide.

Driving and Riding Safely  Use of iPod alone or with headphones (even if used only in one ear) while driving a vehicle or riding a bicycle is not recommended and is illegal in some areas. Check and obey the laws and regulations on the use of mobile devices like iPod in the areas where you drive or ride. Be careful and attentive while driving or riding a bicycle. If you decide to use iPod while driving, keep in mind the following guidelines:

- Give full attention to driving or riding and to the road. Using a mobile device while driving or riding may be distracting. If you find it disruptive or distracting while operating any type of vehicle, riding a bicycle, or performing any activity that requires your full attention, pull off the road and park if driving conditions require.
- Do not email, take notes, look up phone numbers, or perform any other activities that require your attention while driving.

Navigating Safely  If your iPad has applications that provide maps, digital compass headings, directions or location-based navigation assistance, these applications should only be used for basic navigation assistance and should not be relied on to determine precise locations, proximity, distance, or direction.

Maps, digital compass, directions, and location-based applications provided by Apple depend on data collected and services provided by third parties. These data services are subject to change and may not be available in all geographic areas, resulting in maps, digital compass headings, directions, or location-based information that may be unavailable, inaccurate, or incomplete.

iPad contains an internal digital compass located in the upper right corner of iPad. The accuracy of digital compass headings may be negatively affected by magnetic or other environmental interference. Never rely solely on the digital compass for determining direction. Compare the information provided on iPad to your surroundings and defer to posted signs to resolve any discrepancies.

For Vehicles Equipped with an Air Bag  An air bag inflates with great force. Do not store iPod or any of its accessories in the area over the air bag or in the air bag deployment area.

Seizures, Blackouts, and Eyestrain  A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when playing games or watching video. If you have experienced seizures or blackouts or have a family history of such occurrences, you should consult a physician before playing games or watching videos on your iPad. Discontinue use of iPod and consult a physician if you experience headaches, blackouts, seizures, convulsion, eye or muscle twitching, loss of awareness, involuntary movement, or disorientation. To reduce risk of headaches, blackouts, seizures, and eyestrain, avoid prolonged use, hold iPad some distance from your eyes, use iPad in a well-lit room, and take frequent breaks.

Glass Parts  The outside cover of the iPad screen is made of glass. This glass could break if iPad is dropped on a hard surface or receives a substantial impact. If the glass chips or cracks, do not touch or attempt to remove the broken glass and stop using iPad. Glass cracked due to misuse or abuse is not covered under the warranty.
Choking Hazards iPad contains small parts, which may present a choking hazard to small children. Keep iPad and its accessories away from small children.

Repetitive Motion When you perform repetitive activities such as typing or playing games on iPad, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Take frequent breaks and if you have discomfort during or after such use, stop use and see a physician.

Holding iPad You can hold and use iPad in many different ways. To avoid discomfort during extended use, see the ergonomic recommendations in the iPad User Guide.

Potentially Explosive Atmospheres Turn off iPad (press and hold the Sleep/Wake button, and then slide the onscreen slider) when in any area with a potentially explosive atmosphere. Do not charge iPad and obey all signs and instructions. Sparks in such areas could cause an explosion or fire, resulting in serious injury or even death.

Areas with a potentially explosive atmosphere are often, but not always, marked clearly. Potential areas may include: fueling areas (such as gas stations); below deck on boats; fuel or chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles (such as grain, dust, or metal powders); and any other area where you would normally be advised to turn off your vehicle engine.

Using Connectors and Ports Never force a connector into a port. Check for obstructions on the port. If the connector and port don't join with reasonable ease, they probably don't match. Make sure that the connector matches the port and that you have positioned the connector correctly in relation to the port.

Keeping iPad Within Acceptable Temperatures Operate iPad in a place where the temperature is between 0º and 35º C (32º to 95º F). Low- or high-temperature conditions might temporarily shorten battery life or cause iPad to temporarily stop working properly. Avoid dramatic changes in temperature or humidity when using iPad, as condensation may form on or within iPad.

Store iPad in a place where the temperature is between -20º and 45º C (-4º to 113º F). Don't leave iPad in your car, because temperatures in parked cars can exceed this range.

When you're using iPad or charging the battery, it is normal for iPad to get warm. The exterior of iPad functions as a cooling surface that transfers heat from inside the unit to the cooler air outside.

Keeping the Outside of iPad Clean Handle your iPad with care to maintain its appearance. If you are concerned about scratching or abrasion, you can use one of the many cases sold separately. To clean iPad, unplug all cables and turn off iPad (press and hold the Sleep/Wake button, and then slide the onscreen slider). Then use a soft, slightly damp, lint-free cloth. Avoid getting moisture in openings. Don’t use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives to clean iPad. iPad has an oleophobic coating; use a soft, slightly damp, lint-free cloth to remove oil left by your hands. The ability of this coating to repel oil will diminish over time with normal usage, and rubbing the screen with an abrasive material will further diminish its effect and may scratch your screen.

Exposure to Radio Frequency Energy iPad contains radio transmitters and receivers. When on, iPad sends and receives radio frequency (RF) energy through its antenna. The Wi-Fi and Bluetooth® antennas are located behind the screen to the left of the Home button, and behind the Apple logo. iPad has been tested and meets the SAR exposure requirements for Wi-Fi and Bluetooth technology.

A cellular antenna is located at the top edge of the iPad Wi-Fi + 3G, when oriented with the Home button at the bottom. For optimal mobile device performance and to be sure that human exposure to RF energy does not exceed the FCC, IC, and European Union guidelines, always follow these instructions and precautions: Orient the device in portrait mode with the Home button at the bottom of the display, or in landscape mode with the cellular antenna (located under the black edge at the top of the device) away from your body or other objects. iPad Wi-Fi + 3G is designed and manufactured to comply with the limits for exposure to RF energy set by the Federal Communications Commission (FCC) of the United States, Industry Canada (IC) of Canada, and regulating entities of Japan, the European Union, and other countries. The exposure standard employs a unit of measurement known as the specific absorption rate, or SAR. The SAR limit applicable to iPad Wi-Fi + 3G set by the FCC is 1.6 watts per kilogram (W/kg), 1.6 W/kg by Industry Canada, and 2.0 W/kg by the Council of the European Union. Tests for SAR are conducted using standard operating positions specified by these agencies, with iPad Wi-Fi + 3G transmitting at its highest certified power level in all tested frequency bands. Although SAR is determined at the highest certified power level in each frequency band, the actual SAR level of iPad Wi-Fi + 3G while in operation can be well below the maximum value because iPad Wi-Fi + 3G adjusts its cellular transmitting power based in part on proximity to the wireless network and orientation. In general, the closer you are to a cellular base station, the lower the cellular transmitting power level.

iPad Wi-Fi + 3G has been tested, and meets the FCC, IC, and European Union RF exposure guidelines for cellular operation. When tested at direct body contact, iPad Wi-Fi + 3G’s maximum SAR value for each frequency band is outlined below:

**FCC & IC SAR**

<table>
<thead>
<tr>
<th>Frequency Band (MHz)</th>
<th>FCC &amp; IC 1g SAR Limit</th>
<th>Highest Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>824-849</td>
<td>1.6</td>
<td>0.76</td>
</tr>
<tr>
<td>1850-1910</td>
<td>1.6</td>
<td>1.18</td>
</tr>
<tr>
<td>2400-2483.5</td>
<td>1.6</td>
<td>1.19</td>
</tr>
<tr>
<td>5725-5850</td>
<td>1.6</td>
<td>0.74</td>
</tr>
<tr>
<td>5150-5250</td>
<td>1.6</td>
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<td>5250-5350</td>
<td>1.6</td>
<td>1.19</td>
</tr>
<tr>
<td>5500-5700</td>
<td>1.6</td>
<td>1.18</td>
</tr>
</tbody>
</table>

**EU SAR**

<table>
<thead>
<tr>
<th>Band</th>
<th>Frequency Band (MHz)</th>
<th>EU 10g SAR Limit</th>
<th>Highest Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>EGSM 900</td>
<td>880.2-914.8</td>
<td>2</td>
<td>0.88</td>
</tr>
<tr>
<td>GSM 1800</td>
<td>1710.2-1784.8</td>
<td>2</td>
<td>0.85</td>
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<td>UMTS 2100</td>
<td>1922.4-1977.6</td>
<td>2</td>
<td>0.65</td>
</tr>
<tr>
<td>WiFi 2.4 GHz</td>
<td>2400-2483.5</td>
<td>2</td>
<td>0.49</td>
</tr>
<tr>
<td>WiFi 5 GHz</td>
<td>5150-5250</td>
<td>2</td>
<td>0.44</td>
</tr>
<tr>
<td>5250-5350</td>
<td>2</td>
<td>0.36</td>
<td></td>
</tr>
<tr>
<td>5470-5725</td>
<td>2</td>
<td>0.37</td>
<td></td>
</tr>
</tbody>
</table>

If you are still concerned about exposure to RF energy, you can further limit your exposure by limiting the amount of time using iPad Wi-Fi + 3G in wireless mode, since time is a factor in how much exposure a person receives, and by placing more distance between your body and iPad Wi-Fi + 3G, since exposure level drops off dramatically with distance.

1 The device was tested by Compliance Certification Services, Fremont, CA, according to measurement standards and procedures specified in FCC OET Bulletin 65, Supplement C (Edition 01-01) and IEEE P1528.1, April 21 2003 and Canada RSS 102. iPad Wi-Fi + 3G adheres to the European Council Recommendation of 12 July 1999 on the Limitation of Exposure of the General Public to Electromagnetic Fields [1999/519/EC].
Radio Frequency Interference Radio-frequency emissions from electronic equipment can negatively affect the operation of other electronic equipment, causing them to malfunction. Although iPad Wi-Fi + 3G is designed, tested, and manufactured to comply with regulations governing radio frequency emission in countries such as the United States, Canada, the European Union, and Japan, the wireless transmitters and electrical circuits in iPad Wi-Fi + 3G may cause interference in other electronic equipment. Therefore, please take the following precautions:

**Aircraft** Use of iPad may be prohibited while traveling in aircraft. For more information about using Airplane Mode to turn off the iPad wireless transmitters, see the iPad User Guide.

**Vehicles** Radio frequency emissions from iPad may affect electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle.

**Pacemakers** The Health Industry Manufacturers Association recommends that a minimum separation of 15 cm (6 inches) be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. Persons with pacemakers:

- **Should always keep iPad more than 15 cm (6 inches) from the pacemaker when the wireless device is turned on**

If you have any reason to suspect that interference is taking place, turn iPad off immediately (press and hold the Sleep/Wake button, and then slide the onscreen slider).

**Other Medical Devices** If you use any other personal medical device, consult the device manufacturer or your physician to determine if it is adequately shielded from radio frequency emissions from iPad.

**Health Care Facilities** Hospitals and health care facilities may use equipment that is particularly sensitive to external radio frequency emissions. Turn iPad off when staff or posted signs instruct you to do so.

**Blasting Areas andPosted Facilities** To avoid interfering with blasting operations, turn off iPad when in a “blasting area” or in areas posted “Turn off two-way radio.” Obey all signs and instructions.

### Certification and Compliance

See iPad for the certification and compliance marks specific to that device.

**U.S.**

Model A1219 FCC ID: BCG-E2381A

Model A1337 FCC ID: BCG-E2328A

**Canada**

Model A1219 IC ID: 579C-E2381A Meets ICES 003

Model A1337 IC ID: 579C-E2328A Meets ICES 003

**E.U.**

![CE](https://example.com/ce.png)

**Japan**

Model A1219

Model A1337

**Important:** Changes or modifications to this product not authorized by Apple could void the EMC and wireless compliance and negate your authority to operate the product. This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, televisions, and other electronic devices.

### FCC Compliance Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### Wireless Radio Use

This device is restricted to indoor use when operating in the 5.15 to 5.25 GHz frequency band. Cet appareil doit être utilisé à l’intérieur.

### Canadian Compliance Statement

Complies with the Canadian ICES-003 Class B specifications. Cet appareil numérique de la Classe B est conforme à la norme NMB-003 du Canada. This device complies with RSS 210 of Industry Canada. This Class B device meets all the requirements of the Canadian interference-causing equipment regulations. Cet appareil numérique de la Classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

### European Community Compliance Statement

The equipment complies with the RF Exposure Requirement 1999/519/EC, Council Recommendation of 12 July 1999 on the limitation of exposure of the general public to electromagnetic fields (0–300 GHz). This wireless device complies with the R&TTE Directive.

### EU Declaration of Conformity

Apple Inc. декларира, че този клетъчен, Wi-Fi, Bluetooth радио предавател е в съответствие със съществените изисквания и другите приложими правила на Директива 1999/5/ЕС.

**Český** Apple Inc. tímto prohlašuje, že tento mobilní, Wi-Fi, Bluetooth radio přijímač splynule splňuje všechny třetí generace a dálkové přístupové zařízení 1999/5/ES.

**Dansk** Undertegnede Apple Inc. erklærer herved, at følgende udstyr og BT blæser, Wi-Fi, Bluetooth radio overholder de væsentlige krav og øvrige relevante krav i direktiv 1999/5/EF.


**Esto** Käesolevaga kinnitab Apple Inc. seladme, Wi-Fi, Bluetooth radio vastavust direktiivii 1999/5/EÜ põhinõuetele ja nimitatud direktiivist tulenevatite teiste asjakohastele sätete.

**English** hereby, Apple Inc., declares that this cellular, Wi-Fi, & Bluetooth radio is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

**Español** Por medio de la presente Apple Inc. declara que el celular, Wi-Fi, & Bluetooth radio cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE.

**Ελληνική** ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ Apple Inc. ΔΗΛΩΝΕΙ ΟΤΙ cellular, Wi-Fi, & Bluetooth radio ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΧΑΡΑΚΤΗΡΙΣΤΙΚΕΣ ΔΙΑΤΑΞΕΩΣ ΤΗΣ ΟΔΗΓΙΑΣ 1999/5/EK.

**Français** Par la présente Apple Inc. déclare que l’appareil cellular, Wi-Fi, & Bluetooth radio est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE.
iPad Wi-Fi + 3G can be used in the following countries:

AT BG BE CY CZ DK EE FI FR DE GR HU
IE IT LV LT LU MT NL PL PT RO SK SL
ES SE GB IS LI NO CH

European Community Restrictions


Italiano Con la presente Apple Inc. dichiara che questo cellular, Wi-Fi, & Bluetooth radio er è in sarmeni vi ognikofròk o aòr kròfr, som gerbär eru i tilsikun 1999/5/EC.

Italiano Con la presente Apple Inc. dichiara che questo cellular, Wi-Fi, & Bluetooth radio è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 1999/5/EC.

Latvian Ar šo Apple Inc. deklārē, ka celulārs, Wi-Fi, & Bluetooth radio atbilst Direktīvas 1999/5/EK būtiskajām prasībām un citiem ar to saistītajām noteikumiem.

Lithuanian Šiuo Apple Inc. deklaruoja, kad šis cellular, Wi-Fi, & Bluetooth radio atitinka esminius reikalavimus ir kitas 1999/5/EB Direktyvos nuostatas.

Magyar Az Apple Inc. nyilatkozatával, hogy a cellula, Wi-Fi, & Bluetooth radio megfelel a vonatkozó követelményeknek és az 1999/5/EC irányelv egyéb előírásainak.

Maltese Hawnhekk, Apple Inc., jiddikjara li dan cellular, Wi-Fi, & Bluetooth radio jikkonforma mal-ħtiġijiet essenzjali u ma provvedimenti oħrajn relevanti li hemm fid-Direttiva 1999/5/EC.

Dutch Hierbij verklaart Apple Inc. dat het toestel cellular, Wi-Fi, & Bluetooth radio in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 1999/5/EG.

Norwegian Inntil det følgende cellular, Wi-Fi, & Bluetooth radio er i samsvar med de grunnleggende krav og øvrige relevante krav i direktiv 1995/9/EF.

Polski Niniejszym Apple Inc. oświadcza, że cellular, Wi-Fi, & Bluetooth radio jest zgodny z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 1999/5/EC.

Portuguese Apple Inc. declara que este cellular, Wi-Fi, & Bluetooth radio está conforme com os requisitos essenciais e outras disposições da Directiva 1999/5/EC.

Română Prin prezenta Apple Inc. declără că acest aparat cellular, Wi-Fi, & Bluetooth este în conformitate cu cerințele esențiale și cu celelalte prevederi relevante ale Directivei 1999/5/CE.

Slovenko Apple Inc. izjavlja, da je ta cellular, Wi-Fi, & Bluetooth radio v skladu z bistvenimi zahtevami in ostalimi relevantnimi določili direktive 1999/5/ES.

Slovensky Apple Inc. týmto vyhlášuje, že cellular, Wi-Fi, & Bluetooth radio spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 1999/5/ES.

Suomi Apple Inc. vakuuttaa tätä että cellular, Wi-Fi, & Bluetooth radio tyypinainen laite on direktiiviin 1999/5/EY oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.

Svenska Härrmed intygar Apple Inc. att denna cellular, Wi-Fi, & Bluetooth radio står i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 1999/5/EG.

A copy of the EU Declaration of Conformity is available at: www.apple.com/euro/compliance
This Limited Warranty applies only to the hardware product manufactured by or for Apple that can be identified by the "Apple" trademark, trade name, or logo affixed to it. The Limited Warranty does not apply to any non-Apple hardware product or any software, even if packaged or sold with the Apple hardware. Manufacturer, suppliers, or publishers, other than Apple, may provide their own warranties to the end user purchaser, but Apple, in so far as allowed by law, provides their products "as is." Software distributed by Apple with or without the Apple brand name (including, but not limited to system software) is not covered under this Limited Warranty. Refer to the licensing agreement accompanying the software for details of your rights with respect to its use.

Apple does not warrant that the operation of the product will be uninterrupted or error-free. Apple is not responsible for damage arising from failure to follow instructions relating to the product's use. This warranty does not apply: (a) to consumable parts, such as batteries, or protective coatings designed to diminish over time unless failure has occurred due to a defect in materials or workmanship; (b) to cosmetic damage, including but not limited to scratches, dents, and broken plastic on ports; (c) to damage caused by use with non-Apple products; (d) to damage caused by accident, abuse, misuse, liquid contact, fire, earthquake or other external causes; (e) to damage caused by operating the product outside the permitted or intended uses described by Apple; (f) to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of Apple or an Apple Authorized Service Provider ("AASP"); (g) to a product or part that has been modified to alter functionality or capability without the written permission of Apple; (h) to defects caused by normal wear and tear or otherwise due to the normal aging of the product or (i) if any Apple serial number has been removed or defaced.

**Important:** Do not open the hardware product. Opening the hardware product may cause damage that is not covered by this warranty. Only Apple or an AASP should perform service on this hardware product.

**TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AS PERMITTED BY APPLICABLE LAW, APPLE SPECIFICALLY DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. IF APPLE CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THE EXPRESS WARRANTY AND TO THE REPAIR OR REPLACEMENT SERVICE AS DETERMINED BY APPLE IN ITS SOLE DISCRETION. No Apple reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

**EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, APPLE IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF REVENUE; LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS); LOSS OF THE USE OF MONEY; LOSS OF ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF, DAMAGE TO, COMPROMISE OR CORRUPTION OF DATA; OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE HOWSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY, ANY COSTS OF RECOVERING, PROGRAMMING OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH THE APPLE PRODUCT AND ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF DATA STORED ON THE PRODUCT. THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENT ACTS AND/OR OMISSIONS. Apple DISCLAIMS ANY REPRESENTATION THAT IT WILL BE ABLE TO REPAIR ANY PRODUCT UNDER THIS WARRANTY OR MAKE A PRODUCT EXCHANGE WITHOUT RISK TO OR LOSS OF PROGRAMS OR DATA.

**OBTAINING WARRANTY SERVICE** Please access and review the online help resources described below before seeking warranty service. If you choose to return the product to an Apple Retail or AASP location, where service is performed at the location, or the Apple Retail or AASP may send the product to an Apple Retail or AASP in another country, you may be responsible for sending you prepaid way bills (and if you no longer have the original packaging, Apple may send you packaging material) to enable you to ship the product to Apple's repair service location for service, or by sending you user-installable new or refurbished replacement product or parts to enable you to service or exchange your own product ("DIY Service"). Upon receipt of the replacement product or part, the original product or part becomes the property of Apple and you agree to follow instructions, including, if required, arranging the return of original products or parts to Apple in a timely manner. When providing DIY Service requiring the return of the original product or part, Apple may require a credit card authorization as security for the retail price of the replacement product or part and applicable shipping costs. If you follow instructions, Apple will cancel the credit card authorization, so you will not be charged for the product or part and shipping costs. If you fail to return the replaced product or part as instructed or the replaced product or part is not eligible for warranty service, Apple will charge the credit card for the authorized amount.

Service options, parts availability and response times may vary according to the country in which service is requested. Service options are subject to change at any time. You may be responsible for shipping and handling charges if the product or part to be serviced is from outside the country in which service is requested. If you seek service in a country that is not the country of original purchase, you will comply with all applicable import and export laws and regulations and be responsible for all custom duties, V.A.T. and other associated taxes and charges. Where international service is available, Apple may repair or exchange defective products and parts with comparable products and parts that comply with local standards. In accordance with applicable law, Apple may require that you furnish proof of purchase details and/or comply with registration requirements before receiving warranty service. Resources with more details on this and other matters on obtaining warranty service are described below.

**PRIVACY** Apple will maintain and use customer information in accordance with Apple's Customer Privacy Policy available at www.apple.com/legal/warranty/privacy and Apple's applicable legal obligations.

**BACKUP** If your product is capable of storing software programs, data and other information, you should protect its contents against possible operational failures. Before you deliver your product for warranty service it is your responsibility to keep a separate backup copy of the contents, remove all personal information and data that you want to protect and disable any security passwords. THE CONTENTS OF YOUR PRODUCT WILL BE DELETED AND THE STORAGE MEDIA REFORMATTED IN THE COURSE OF WARRANTY SERVICE. Your or a replacement product will be returned to you as your product was configured when originally purchased, subject to applicable updates. Apple may install system software updates as part of warranty service that will prevent the hardware from reverting to an earlier version of the system software. Third party applications installed on the hardware may not be compatible or work with the hardware as a result of the system software update. You will be responsible for reinstalling all other software programs, data and passwords. Recovery and reinstallation of software programs and user data are not covered under this Limited Warranty.
RESOURCES A description of the following Apple resources is available online:

- **Support and Service Information**
  - www.apple.com/support/country

- **Authorized Distributors**

- **Apple Authorized Service Providers**
  - http://support.apple.com/kb/HT1434

- **Apple Retail Store**

- **Apple Technical Support Numbers**
  - http://www.apple.com/support/contact/phone_contacts.html

- **Apple Complimentary Support**

### Warranty Obligor for Region or Country of Purchase

<table>
<thead>
<tr>
<th>Region/Country of Purchase</th>
<th>Apple Address</th>
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</thead>
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<tr>
<td><strong>AMERICAS</strong></td>
<td></td>
</tr>
<tr>
<td>Brazil</td>
<td>Apple Computer Brasil Ltda. Av. Cidade Jardim 400; 2 Andar; Sao Paulo, SP Brasil 01454-901</td>
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<tr>
<td>Canada</td>
<td>Apple Canada Inc. 7495 Birchmount Rd.; Markham, Ontario L3R 5G2 Canada</td>
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<tr>
<td>Mexico</td>
<td>Apple Operations Mexico, S.A de C.V. Av. Paseo de la Reforma 505, Piso 33, Colonia Cuauhtemoc, Mexico DF 06500</td>
</tr>
<tr>
<td>United States and Other Americas Countries</td>
<td>Apple Inc. 1 Infinite Loop; Cupertino, CA 95014, U.S.A.</td>
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<td><strong>EUROPE, MIDDLE EAST AND AFRICA</strong></td>
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<td>Apple Sales International Hollyhill Industrial Estate Hollyhill, Cork, Republic of Ireland</td>
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<td><strong>ASIA PACIFIC</strong></td>
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</tr>
<tr>
<td>Australia; New Zealand; Fiji, Papua New Guinea; Vanuatu</td>
<td>Apple Pty. Limited PO Box A2629, South Sydney, NSW 1235, Australia</td>
</tr>
<tr>
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</tr>
<tr>
<td>India</td>
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</tr>
<tr>
<td>Japan</td>
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<tr>
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<td>Apple South Asia Pte. Ltd. 7 Ang Mo Kio Street 64; Singapore 569086</td>
</tr>
<tr>
<td>People’s Republic of China</td>
<td>Apple Computer Trading (Shanghai) Co. Ltd. 8 Area, 2/F, No. 6 Warehouse Building, No. 500 Bing Ke Road, Wai Gao Qiao Free Trade Zone, Shanghai, P.R.C.</td>
</tr>
<tr>
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</tr>
<tr>
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<td>Apple Asia LLC 16A, No. 333 Tun Hwa S. Road, Sec. 2, Taipei, Taiwan 106</td>
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<td>Other Asian Pacific Countries</td>
<td>Apple Inc. 1 Infinite Loop; Cupertino, CA 95014, U.S.A.</td>
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